

TENDER DETAILS AND ELIGIBILITY	
Reference No.:	NLT/SP/250029
Description:	Supply of AI Powered Customer Relationship Management
Tender Opening Date / Time:	1 st October 2025, 1100 hours
Tender Closing Date / Time:	31 st December 2025, 1500 hours
Eligibility & Financial Grade	Not Applicable
Register for Tender	<p>To register for the tender, please submit your expression of interest via TenderBoard before 28th November 2025, 1500 hours. You will receive a confirmation from us via TenderBoard. Please contact us if you do not receive any confirmation after 48 hours.</p> <p>The following information should be provided during submission:</p> <ol style="list-style-type: none"> 1. Name of company 2. ACRA certificate 3. Name of representative 4. Designation of representative 5. Contact details (email addresses and contact/mobile numbers) 6. Digital copy of name card <p>Note: NDA, Anti-Collusion and Anti-Bribery Declaration forms will be sent to companies that have successfully registered for the tender.</p>
Tender Site Show-around	Not Applicable
TENDER DOCUMENT	
Release of Tender Document	Tender documents will be released to the tenderer who had expressed interest and successfully registered for the tender.

CONTACT PERSON(S)	
For Tender Information Related:	Contact Person: Lyria Goh, Yan Wai Aung lyria@netlinknbn.com yanwaiaung@netlinknbn.com
For Release of Tender Document:	Contact Person: Central Procurement Email: tender@netlinknbn.com
<p>All clarifications with regards to the tender should be raised, before 12th December 2025, 1500 hours.</p> <p>Please submit your proposal via TenderBoard E-Sourcing Portal before the tender's closing date and time. Hardcopy or email submissions will not be accepted.</p>	