

Intermediate Duct and Manhole Lease Tariff – Customised Service

Tenure (Years)	Location	Charge (\$\$)	Cable Length (km)											
			0-100	101-250	251-500	501-750	751-100	1001-1500	1501-2000	2001-2500	2501-3000	3001-3500	3501-4000	4001-4500
25	CBD	w/ GST	4,419.10	4,280.00	4,140.90	4,012.50	3,873.40	3,670.10	3,477.50	3,274.20	3,070.90	2,878.30	2,675.00	2,546.60
		w/o GST	4,130.00	4,000.00	3,870.00	3,750.00	3,620.00	3,430.00	3,250.00	3,060.00	2,870.00	2,690.00	2,500.00	2,380.00
	Non-CBD	w/ GST	6,634.00	6,430.70	6,227.40	6,013.40	5,810.10	5,510.50	5,210.90	4,911.30	4,622.40	4,322.80	4,023.20	3,819.90
		w/o GST	6,200.00	6,010.00	5,820.00	5,620.00	5,430.00	5,150.00	4,870.00	4,590.00	4,320.00	4,040.00	3,760.00	3,570.00
Tenure (Years)	Location	Charge (\$\$)	Cable Length (km)											
			4501-5000	5001-5500	5501-6000	6001-6500	6501-7000	7001-7500	7501-8000	8001-8500	8501-9000	9001-9500	9501-10000	10001-10500
25	CBD	w/ GST	2,407.50	2,289.80	2,193.50	2,107.90	2,033.00	1,958.10	1,893.90	1,840.40	1,786.90	1,744.10	1,701.30	1,658.50
		w/o GST	2,250.00	2,140.00	2,050.00	1,970.00	1,900.00	1,830.00	1,770.00	1,720.00	1,670.00	1,630.00	1,590.00	1,550.00
	Non-CBD	w/ GST	3,627.30	3,434.70	3,295.60	3,156.50	3,049.50	2,942.50	2,846.20	2,760.60	2,685.70	2,610.80	2,546.60	2,493.10
		w/o GST	3,390.00	3,210.00	3,080.00	2,950.00	2,850.00	2,750.00	2,660.00	2,580.00	2,510.00	2,440.00	2,380.00	2,330.00
Tenure (Years)	Location	Charge (\$\$)	Cable Length (km)											
			10501-11000	11001-11500	11501-12000	12001-12500	12501-13000	13001-13500	13501-14000	14001-14500	14501-15000	>15000		
25	CBD	w/ GST	1,615.70	1,583.60	1,551.50	1,519.40	1,498.00	1,465.90	1,444.50	1,423.10	1,391.00	1,369.60		
		w/o GST	1,510.00	1,480.00	1,450.00	1,420.00	1,400.00	1,370.00	1,350.00	1,330.00	1,300.00	1,280.00		
	Non-CBD	w/ GST	2,428.90	2,386.10	2,332.60	2,289.80	2,247.00	2,204.20	2,172.10	2,129.30	2,097.20	2,065.10		
		w/o GST	2,270.00	2,230.00	2,180.00	2,140.00	2,100.00	2,060.00	2,030.00	1,990.00	1,960.00	1,930.00		

Note:

- The customised service provides Customer with the rights to use, occupy and physically access NetLink Trust's duct and manhole space on a non-exclusive basis for the purposes of installing, deploying, operating, maintaining, repairing, testing and removing Customer cables for the sole purpose of providing telecommunication services.
- This customised service includes access to NetLink Trust's lead-in ducts and associated lead-in manholes.
- Customer has committed to a 25-year term with the option to extend for another 25 years as may be mutually agreed between NetLink Trust and Customer.
- Customer undertakes to acquire services in respect of at least 4,200 km between the 10th and 25th year.
- Charges applicable on a per cable basis.
- Cable length calculated based on length of duct plus 3 metres for every manhole accessed by the cable.

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- All prices in the tariff table are quoted on a per kilometre and per annum basis.
- This service includes O&M for ducts and manholes.
- Charges are payable monthly in advance.
- This customised service can be made available to any other Facilities-Based Operator who accepts the terms and conditions in its entirety.
- This service comes with certain SLA/SLG in the areas of leasing of duct space, physical access, repair and maintenance and new build. Please see SLA table below:

SLA Table

SLA Backed Activity	Service Level	Reimbursement
Leasing of Duct Space	<ul style="list-style-type: none"> ▪ Respond to customer within 3 business days from receipt of order (approve or reject order/ offer alternative route/ arrange for joint inspection). 	Full amount of any costs, expenses, fees, charges, rebates, fines or penalties paid by Customer to customers, IMDA or any other relevant persons.
Physical Access	<ul style="list-style-type: none"> ▪ Respond to customer within 2 business days from receipt of request for routine physical access. ▪ Respond to customer within 2 hours from receipt of request for urgent physical access. ▪ SAP and Express Works response time – by 5pm if request is made before 12 noon or 12 noon the next business day if request is made by 5pm. 	
Repair and Maintenance	<ul style="list-style-type: none"> ▪ Respond to customer with indicative timeline within 3 business days. ▪ Timeframe to clear chocked ducts shall be: <ul style="list-style-type: none"> ○ Within 10 business days (if no approvals required from external authorities) ○ Within 20 business days (if approvals required from external authorities) ▪ Timeframe for maintenance of manhole cover and manhole shall be within 10 business days. 	
New Build	<ul style="list-style-type: none"> ▪ NetLink Trust to develop the implementation plan (containing the work schedule) and submit to requesting customer within 10 business days from the receipt of new build request. ▪ NetLink Trust to deliver new build to Customer at least 90 calendar days in advance of applicable TOP date for new developments. 	