

Intermediate Duct and Manhole Lease Tariff – Customised Service

Tenure (Years)	Location	Charge (\$)	Cable Length (km)											
			0-100	101-250	251-500	501-750	751-100	1001-1500	1501-2000	2001-2500	2501-3000	3001-3500	3501-4000	4001-4500
25	CBD	w/ GST	4,501.70	4,360.00	4,218.30	4,087.50	3,945.80	3,738.70	3,542.50	3,335.40	3,128.30	2,932.10	2,725.00	2,594.20
		w/o GST	4,130.00	4,000.00	3,870.00	3,750.00	3,620.00	3,430.00	3,250.00	3,060.00	2,870.00	2,690.00	2,500.00	2,380.00
	Non-CBD	w/ GST	6,758.00	6,550.90	6,343.80	6,125.80	5,918.70	5,613.50	5,308.30	5,003.10	4,708.80	4,403.60	4,098.40	3,891.30
		w/o GST	6,200.00	6,010.00	5,820.00	5,620.00	5,430.00	5,150.00	4,870.00	4,590.00	4,320.00	4,040.00	3,760.00	3,570.00
Tenure (Years)	Location	Charge (\$)	Cable Length (km)											
			4501-5000	5001-5500	5501-6000	6001-6500	6501-7000	7001-7500	7501-8000	8001-8500	8501-9000	9001-9500	9501-10000	10001-10500
25	CBD	w/ GST	2,452.50	2,332.60	2,234.50	2,147.30	2,071.00	1,994.70	1,929.30	1,874.80	1,820.30	1,776.70	1,733.10	1,689.50
		w/o GST	2,250.00	2,140.00	2,050.00	1,970.00	1,900.00	1,830.00	1,770.00	1,720.00	1,670.00	1,630.00	1,590.00	1,550.00
	Non-CBD	w/ GST	3,695.10	3,498.90	3,357.20	3,215.50	3,106.50	2,997.50	2,899.40	2,812.20	2,735.90	2,659.60	2,594.20	2,539.70
		w/o GST	3,390.00	3,210.00	3,080.00	2,950.00	2,850.00	2,750.00	2,660.00	2,580.00	2,510.00	2,440.00	2,380.00	2,330.00
Tenure (Years)	Location	Charge (\$)	Cable Length (km)											
			10501-11000	11001-11500	11501-12000	12001-12500	12501-13000	13001-13500	13501-14000	14001-14500	14501-15000	>15000		
25	CBD	w/ GST	1,645.90	1,613.20	1,580.50	1,547.80	1,526.00	1,493.30	1,471.50	1,449.70	1,417.00	1,395.20		
		w/o GST	1,510.00	1,480.00	1,450.00	1,420.00	1,400.00	1,370.00	1,350.00	1,330.00	1,300.00	1,280.00		
	Non-CBD	w/ GST	2,474.30	2,430.70	2,376.20	2,332.60	2,289.00	2,245.40	2,212.70	2,169.10	2,136.40	2,103.70		
		w/o GST	2,270.00	2,230.00	2,180.00	2,140.00	2,100.00	2,060.00	2,030.00	1,990.00	1,960.00	1,930.00		

Note:

- The customised service provides Customer with the rights to use, occupy and physically access NetLink Trust's duct and manhole space on a non-exclusive basis for the purposes of installing, deploying, operating, maintaining, repairing, testing and removing Customer cables for the sole purpose of providing telecommunication services.
- This customised service includes access to NetLink Trust's lead-in ducts and associated lead-in manholes.
- Customer has committed to a 25-year term with the option to extend for another 25 years as may be mutually agreed between NetLink Trust and Customer.
- Customer undertakes to acquire services in respect of at least 4,200 km between the 10th and 25th year.
- Charges applicable on a per cable basis.

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- Cable length calculated based on length of duct plus 3 metres for every manhole accessed by the cable.
- All prices in the tariff table are quoted on a per kilometre and per annum basis.
- This service includes O&M for ducts and manholes.
- Charges are payable monthly in advance.
- This customised service can be made available to any other Facilities-Based Operator who accepts the terms and conditions in its entirety.
- This service comes with certain SLA/SLG in the areas of leasing of duct space, physical access, repair and maintenance and new build. Please see SLA table below:

SLA Table

SLA Backed Activity	Service Level	Reimbursement
Leasing of Duct Space	<ul style="list-style-type: none"> ▪ Respond to customer within 3 business days from receipt of order (approve or reject order/ offer alternative route/ arrange for joint inspection). 	Full amount of any costs, expenses, fees, charges, rebates, fines or penalties paid by Customer to customers, IMDA or any other relevant persons.
Physical Access	<ul style="list-style-type: none"> ▪ Respond to customer within 2 business days from receipt of request for routine physical access. ▪ Respond to customer within 2 hours from receipt of request for urgent physical access. ▪ SAP and Express Works response time – by 5pm if request is made before 12 noon or 12 noon the next business day if request is made by 5pm. 	
Repair and Maintenance	<ul style="list-style-type: none"> ▪ Respond to customer with indicative timeline within 3 business days. ▪ Timeframe to clear chocked ducts shall be: <ul style="list-style-type: none"> ○ Within 10 business days (if no approvals required from external authorities) ○ Within 20 business days (if approvals required from external authorities) ▪ Timeframe for maintenance of manhole cover and manhole shall be within 10 business days. 	
New Build	<ul style="list-style-type: none"> ▪ NetLink Trust to develop the implementation plan (containing the work schedule) and submit to requesting customer within 10 business days from the receipt of new build request. ▪ NetLink Trust to deliver new build to Customer at least 90 calendar days in advance of applicable TOP date for new developments. 	