

About NetLink Trust

NetLink Trust is the owner and operator of Singapore's high-quality, ultra-high speed fibre network, in place of OpenNet, which was subsumed into the enlarged entity.

Following the acquisition of OpenNet, NetLink Trust is now responsible for the construction, operations and maintenance of the Next Generation Nationwide Broadband Network infrastructure (Next Gen NBN) i.e. Central Offices, fibre network, ducts and manholes. NetLink Trust is also continuously undertaking efforts to streamline processes to improve service delivery standards and increase efficiency.

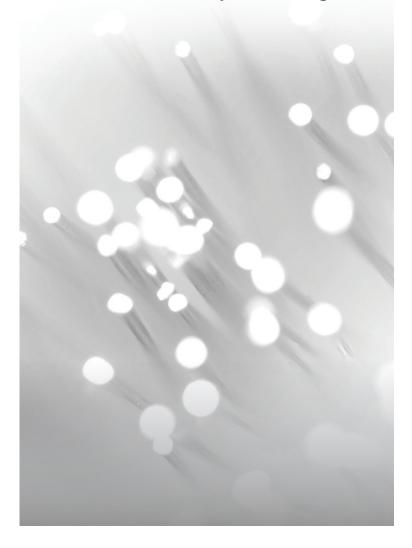
For more information, please visit our corporate website at www.netlinktrust.com.

THANK YOU

NetLinkTrust

NetLinkTrust FIBRE INSTALLATION & CONNECTION

Our Shared Responsibility



OUR SHARED RESPONSIBILITY

Building Management's Responsibility

Allow access into buildings for surveys and fibre infrastructure maintenance

Approve the installation proposal within five working days

Allow access into building to carry out installation of fibre into tenants' unit

Provide false ceiling opening and closing for installation

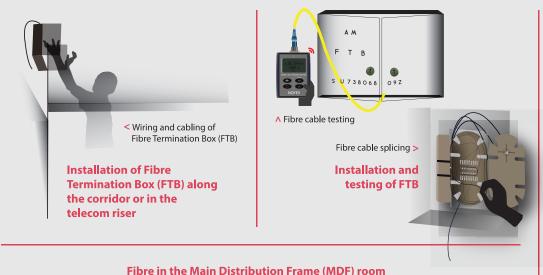
Provide scissors lift and/or scaffolding for installation over 4m in height

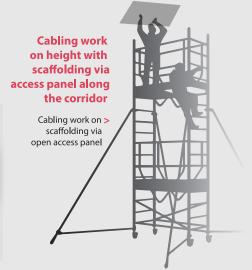
NetLink Trust's Responsibility

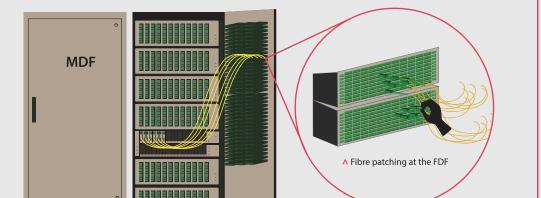
Install fibre cable from NetLink Trust's node* to tenants' unit via surface trunking

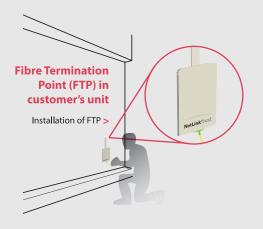
*Existing NetLink Trust's node is located in designated Main Distribution Frame (MDF) room or telecom riser

EXAMPLES OF INSTALLATION WORK BY NETLINK TRUST









∧ Fibre Distribution Frame (FDF) in MDF Rroom

Let's work together to bring fibre connectivity to your tenants

NetLink Trust is continuously undertaking efforts to streamline processes to improve service delivery standards and increase efficiency.

As a key infrastructure provider of the Next Generation NBN, we ask for your continued support in partnership with the industry and the Infocomm Development Authority (IDA). We are committed to working closely with you to address existing challenges in fulfilling fibre orders so as to expedite access and installation for your tenants. To allow us to bring fibre to your tenants in the most effective way, let's do our part in ensuring that all requirements are met during fibre installations.

For more information, please call 6563 4273 or email us at ask@netlinktrust.com.